

Guidelines on what we can and cannot repair at Repair Café and how the process works

Book in with the reception desk when you arrive and you will be allocated to an appropriate repairer as soon as possible. You need to stay with your item so you can explain to the repairer what the problem is and also see how they try to fix it. It's hard to predict how long you will have to wait as the time a repair takes varied widely but there are often workshops to join in with and free refreshments. The fix might need more than one repairer, depending on the issue and the expertise required.

An initial assessment of your item may show that new parts are needed. If so you will be shown which parts are needed and be asked to come back when you have them. If the appropriate spare part can be sourced at the session then the owner would need to cover the cost if appropriate.

If an item cannot be repaired then the owner is responsible for disposal, unless arranged otherwise with the repairer you are dealing with

Please note: We are not able to take items that you no longer need as we do not have a means of passing them on or storing.

Guidelines on what we can and can't repair

We are not the BBC Repair Shop but will do what we can to help. Remember: we are all volunteers!

Items that have been bought second hand that are not working but you plan to sell on - NO

Very valuable items - NO

Still in warranty – NO

Clothing

Repairs rather than alterations and clothing should be clean please

Bring replacement zips/buttons where possible although we do have some items in stock

Electricals

Please clean items before bringing:

- Vacuums - empty vac bags/dust collector, check hose for blockages
- Toasters – empty crumbs out of trays

Microwaves – NO

TVs – generally we cannot repair TVs at the sessions but can message in advance to explain specific issues

Water related eg kettles, coffee machines, irons – descale before bringing

If you're bringing a record/CD/tape player bring something to play so we can test it.

Clocks

Old clocks/specialist clocks – NO

Battery clocks – will check out the mechanism and may be able to change but part needs to be paid for

Computers and Phones

Installing software – not if it is going to take up the repairer for the whole session.

Phone screen replacement – this may take a fair amount of time so message us in advance to explain type of phone and whether you have the parts

Welding - NO

Not able to carry this out at sessions but repairers who have equipment at home may be willing to help

Carpentry - NO

Not able to carry this out at sessions but repairers who have equipment at home may be willing to help

Toys

Happy to assess and try to repair most types of toys

Dolls – replacement of strings holding limbs together. May need to pay for equipment.

Teddies – will be assessed for the amount of work needed to repair.

Ornaments

We can try mending broken ornaments. The success of the repair will depend on what they are made of (ceramic, composite, plastic etc).

Jewellery

Basic jewellery repairs such as reattaching chain links but not valuable items.

If in doubt, ASK US! Via our Facebook page 'Lichfieldrepairandsharecafe' or email lichfieldshare@gmail.com

Pam Beale

Repair Café Organiser

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